

# Christian Community Service Center (CCSC) Emergency Services Program COVID-19 Response Highlights

## Service Design Adjustments

- Emergency Services pivoted to a quick in-and-out distribution model with a one-size grocery package. This practice respects social distancing and minimizes the time needed for clients to visit our program.
- Our team is taking care to clean facilities, wear masks and gloves, encourage frequent handwashing and taking temperature readings of volunteers and staff.
- Reception volunteers are still answering phones to guide clients to our services as well as other helping entities in the community.
- Client interviews are being conducted by phone.



## Focus Areas: Food and Financial Help

- Emergency Services is focused on providing the most urgent basic needs services to neighbors in need.
- Through mid-May, more than 5,000 grocery packages have been provided. Erring on the side of generosity, clients may receive food as many times as needed.
- Financial assistance amounts have been greatly increased to address deeper needs for those facing

COVID-19-related crises (reduced wages, medical issues, lack of childcare, etc.).

## Support

- The Emergency Services team is grateful beyond expression for many types of support poured out by the CCSC family in this unprecedented time.
  - o Thank you for your prayers!
  - o Thank you for generous food donations!
  - o Thank you for generous financial contributions!
  - o Thank you for volunteering as you are able!



For more detail on Emergency Services and other CCSC operations, please call 713-961-3993 or visit [www.ccschouston.org](http://www.ccschouston.org)