



2018 YEAR IN REVIEW

About Us

The **Christian Community Service Center (CCSC)** is a coalition of churches working to reduce the effects of poverty in the local community. Our Christ-centered ministry accomplishes this through various resources: volunteerism, in-kind donations, operating a resale shop, and cash donations from the private, nongovernmental sector to include church, individual, foundation and corporate support.

The ministry's focus is to apply core business principles to the accomplishment of its mission so the agency is returning value to the community in an efficient and effective manner.

How We Help

Basic Needs 10,772 unduplicated persons served
CCSC provides community members in crisis immediate relief with everyday necessities. **Emergency Services-Central** and **Emergency Services-Southwest** offer food, clothing, hygiene items and financial assistance, helping our neighbors avoid homelessness and substandard living conditions.

Employment 686 unduplicated persons served
Our organization invests in individuals interested in reaching self-reliance through hard work. **JobNet** prepares motivated job seekers through job readiness coaching and employment services. **Martha's Way** cultivates talented entrepreneurs through hands-on vocational training and job leads.

Youth Services 10,825 children served
CCSC supports children and teens, one of the most vulnerable populations. **Back To School** promotes academic preparedness; **Jingle Bell Express** addresses play, literacy and hunger; and the **Louise J. Moran Vision Care Program** provides vision-related services to underprivileged students.

A Client Story

Grace was homeless and sleeping in her truck when she discovered Emergency Services-Southwest in March. This 60-year-old traveling nurse moved to Houston from California in 2017 on a patient assignment. When that job ended, she took a break from work to help care for a disabled veteran friend, but her resources quickly ran out and her stress level had peaked. She sought out food from CCSC, yet accessed so much more on that first visit: a blanket, a hygiene kit and—most importantly—encouragement to visit our JobNet program.

Eleven days later, Grace was not only accessing the computer classes and employment resources at JobNet, but she started meeting regularly with our Client Services Connector. Together, they developed an action plan to tear down the financial, physical and emotional barriers she faced. Grace attended job search workshops and computer classes. She created a new resume, accessed career clothing and attended job fairs. She found the resources to repair her truck, acquire a Texas driver's license and revalidate her nursing license. Her confidence grew and her stress decreased after acquiring part-time work in the summer.

By September, Grace had found a full-time nursing position in a substance abuse hospital where she earned \$36 per hour. She has a safe place to live close to her job, reconnected with her adult children and feels proud to have overcome the life obstacles that once threatened her.

Basic necessities in hard times.
Connections to long-term answers.
This is how CCSC makes a difference.



Christian Community Service Center

Contact us at 713-961-3993
or at ccschouston.org

Why CCSC Matters



In 2018, CCSC touched lives in the following ways:

- 26,125** Clients were supplied with nutritious food packages *
- 893** Households received electricity, water, natural gas or rent assistance
- 283** Persons received medical assistance for eyeglasses, dental services or prescription medication
- 7,370** Persons were provided with gently-used clothing *
- 7,917** Pounds of produce harvested for clients at the CCSC Garden
- 461** Job-seekers gained valuable skills through workshops, computer training and personalized coaching with 30% gaining employment; 198 clients created customized development strategies with the Client Services Connector
- 231** Motivated entrepreneurs participated in a unique 42-hour vocational training program; 52 job leads were shared with graduates
- 6,502** Students started the academic year with new school supplies and school attire
- 2,865** Children received new toys, books and family food packages for Christmas
- 1,458** Students received vision screening; 494 were provided professional eye exams with 449 receiving new prescription glasses

*Includes duplication

Hurricane Harvey

CCSC helped clients with personal “storms” throughout 2018, yet also continued to lend special aid for community residents impacted by 2017’s Hurricane Harvey. For those who lost wages, jobs, homes and more, CCSC provided increased dollars for rent and utility assistance, blankets, extra academic supplies, dental hygiene kits, vouchers for families to buy new clothes, and connections to other community resources that assist with long-term recovery. CCSC was grateful to donors and volunteers who generously provided for this response.

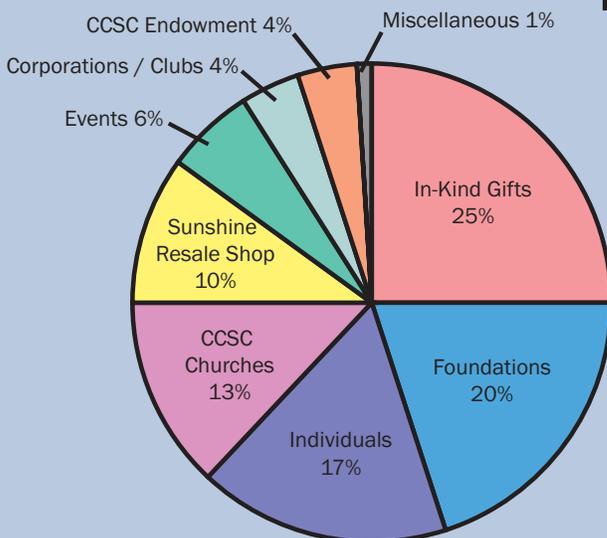


Volunteer Impact

Volunteers provide the strength of CCSC. Without them, the organization could not achieve its mission. Whether greeting clients, sorting donations at the shop, teaching computer skills, screening students’ vision or serving on a committee, the work of each CCSC volunteer makes an important difference in the community.

In 2018, 1,926 unduplicated volunteers contributed 42,962 hours across CCSC. Of those, 379 unduplicated persons were involved in ongoing roles. In the state of Texas, the estimated value of these donated hours is \$1,058,583, yet the impact of those hours is priceless.

Development



Funding Sources (unaudited)

Funds generated by sales at the Sunshine Resale Shop help support the mission of CCSC. In 2018, sales of donated items netted \$7,779, allowing more clients to be served through CCSC programs.

CCSC held two events this year to raise funds and increase community relationships: The *Azalea Dinner* in the spring and *Grow, Gather & Give!* in the fall.

Continued from its launch in 2017, CCSC’s building campaign succeeded in raising funds that will undergird future growth for the mission (numbers not reflected in this report). Our organization intentionally maintains diverse funding streams, as noted in the adjacent chart.